

Toshiba Tec Group contributes putting into practice its



The environment surrounding companies is dramatically changing every day. While the movement against various issues that global society is facing, such as the Sustainable Development Goals (SDGs) and Paris Agreement adopted at the United Nations, companies are required to participate in solving these issues. By providing solutions that are one step ahead to all of our customers in four businesses of retail solutions, printing solutions, auto ID solutions and inkjet solutions for solving societal issues and realizing a sustainable society, we endeavor to contribute to the realization of a better society.

Corporate Philosophy

The foundations of Toshiba Tec Group's management are our corporate philosophy expressed in "Our Five Commitments". This corporate philosophy is a sense of value, which Toshiba Tec Group executives and employees over the world share.

We bring the corporate philosophy into shape, and conduct business activities with fairness, integrity and a high transparency while each and every executive and employee complies with the "Toshiba Tec Group Standards of Conduct", which have been defined as a course of action for the company to contribute to the realization of a sustainable society.

Toshiba Tec Group's CSR management puts corporate philosophy and standards of conduct into practice. By putting corporate philosophy and standards of conduct into practice, we build a mutual relationship with our stakeholders, and help our group grow in a sustainable way, leading to further contributions to society.

to the realization of a sustainable society by corporate philosophy "Our Five Commitments".

Human Life, Safety and Legal Compliance

CSR management gives top priority to human life, safety and compliance. We endeavor to ensure quality and sound management as a company, which puts emphasis on harmony with the environment, human rights and local communities, based on the idea of giving top priority to human life, safety, and compliance.

Promoting Environmental Management

We are committed to fulfilling our role as a company toward a better global environment. In order to build a sustainable society, we proceed with the environmental plan by giving top priority to the conservation and protection of the world's natural resources, in every business process and product. We are also committed to providing environmentally conscious products around the world and reducing environmental impact in every stage of our business activities including development, manufacturing and distribution.

Respecting Diversity

As business operations are expanding globally, in our activities as a global company we take into account the constantly changing sense of social values, as well as recognizing and respecting the differences in culture, history and customs among countries and regions in the world. We value new ideas, which are created when people with different personalities, race, gender and age, enlighten each other. We also make use of human resources by respecting diversity, and focus on the Work-Style Innovation of individuals.

Relationship with Stakeholders

We believe it is important to conduct business activities based on a relationship of trust with stakeholders such as customers, suppliers, employees, local communities and shareholders/investors. It is essential to build mutual trust with stakeholders for our group to grow and develop in a sustainable way. We will continue to listen to our stakeholders and gain a full understanding of their expectations through a variety of communication opportunities. Doing so will enable us to improve business operations.

Conclusion

With the aim of becoming a global one-stop solution company, we are working hard to establish a steadily profitable organization through cost reduction and productivity, take a lead in the market based on core business and expand solutions and service business. As a company that meets the expectations of stakeholders, we will continue to contribute to solving societal issues with the solutions we provide and grow in a sustainable way. We look forward to your continued understanding and support.

Takayuki Ikeda



President and Chief Executive Officer
TOSHIBA TEC CORPORATION
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